

COACH

HOLIDAY SERVICES

Call toll-free: (800) 223-8647 You may place your order by credit card anytime, day or night, seven days a week. From Alaska, call during business hours: (904) 741-3090.

Shop on-line: www.coach.com Shop at your convenience for an extensive array of Coach products. The regularly updated selection in our on-line store includes everything showcased in this catalogue. You can also find more information about Coach and the locations where Coach products are sold nearest you.

Order by fax: (800) 553-1422 Photocopy this order form and fax it directly to us. If you wish to confirm your fax order, please call our Consumer Service Department at (904) 741-3090.

Presentation boxes and gift wrap: All of our products come tissue wrapped in a quality box suitable for gift giving. We will be pleased to gift wrap any item in our catalogue for you. Just add \$3 for each item you wish wrapped, and note in space provided on the order form. We will be happy to enclose a gift card upon request.

Gift certificate: Coach Gift Certificate (No. 1111) can be purchased for any amount over \$25.

Shipping and handling: Please add \$4 for purchases less than \$30 and \$8.50 for purchases more than \$30 to each shipping address within the continental U.S.A. (Shipping and handling charges are \$20 to Alaska and Puerto Rico.) Orders are shipped with only a few exceptions within two or three working days of their receipt. Wherever possible we ship via UPS in the continental U.S.A. and Alaska.

For all foreign countries, the handling charge is \$15 plus the actual shipping expense. Taxes and applicable duties paid by recipient. Please allow additional time for international delivery.

Rush delivery: We would be happy to ship your order via Express Delivery to ensure receipt within three to four business days from the date of order based on product availability. The cost is an additional \$7.50 per shipping address.

ORDERING INFORMATION

Payment: We accept payment by personal check or money order. You may also use your American Express, Diners Club, Discover, JCB, MasterCard or VISA. If you pay by personal check, be sure to allow time for check clearance.

Guarantee: Coach does its best to make sure you'll be satisfied with every purchase. However, should any item fall short of your expectations, by all means return it to us unused, upon receipt. Just enclose the form included with your order and we will send you a prompt refund or replacement, whichever you prefer.

Coach products are made to ensure satisfaction and service for the natural life of the product. If, during its lifetime, your item should require repair, we offer a repair service for many of our products. There is a \$20 shipping and handling charge for each item submitted for repair.

Consumer service and order inquiries: Please do not hesitate to call or write us if you have any questions about our products or services. Our Consumer Service Department can be reached at (904) 741-3090, Monday through Friday from 9 am to 5 pm, Eastern Time, or by writing to the following address:

Coach® Consumer Service
One Coach Way
Jacksonville, Florida 32218

Time management refills: For more information about refills for Coach organizers, diaries and planners, please call our Consumer Service Department at (904) 741-3090.

Coach Leather Cleaning and Care Collection Tin, No. 1047, \$28: A simple three-step process utilizing our unique wax-free formulas to cleanse and restore Coach glove-tanned products. Keepsake Tin includes Leather Cleaner, Moisturizer, 100% cotton flannel cloth for cleaning and soft brush. 8 x 5½ x 2¼.

Coach Leather Cleaner No. 1044, \$6
Coach Leather Moisturizer No. 1045, \$6

Coach Leather Cleaner & Moisturizer Set No. 1046, \$12
Suede Brush & Eraser No. 1142, \$8

FURNITURE ORDERING

To order: For information on ordering furniture, please call (800) 223-8647.

Shipping and handling: Coach furniture is shipped via White Glove delivery only within the continental U.S.A. The item(s) are brought into your home, unpacked and inspected; and packaging is disposed of. The charge for this service is \$50 per piece for benches, field chairs and ottomans. We will call you to arrange delivery. For more information about this delivery service, please call (800) 223-8647. Because Coach furniture is made to order, estimated delivery time for Coach furniture is ten weeks; we do not offer rush delivery. Pillows, throws and trays are shipped via our standard service for \$8.50 per piece.

Order change, cancellation and guarantee: Coach is not required to make any change of order, however if the change is made within two weeks of order date, we will make every effort on the customer's behalf. Any change may be subject to additional charges for material, labor and administrative costs. Orders may not be cancelled without the written consent of Coach Furniture. A cancellation charge equal to the deposit applies to cancelled orders. Since Coach furniture is made to order, we are unable to accept returns. However, Coach does provide a limited warranty.

COACH

Please be sure to fill in name and address below.

KEYCODE=B073CS

JANETTE BALL
3204 WOODLAND CT S
N TONAWANDA NY 14120-1141

Name _____
Address _____
City _____
State _____ Zip _____
Day Phone _____ Fax _____
(If we need to contact you) (If order is faxed)

Quan.	Style No.	Size	Color	Description	*Gift Address	Gift Wrap \$3	Price	Total
					1 • 2			
					1 • 2			
					1 • 2			
					1 • 2			
					1 • 2			
					1 • 2			

☐ AMERICAN EXPRESS ☐ DINERS CLUB ☐ DISCOVER ☐ JCB ☐ MASTERCARD ☐ VISA ☐ MONEY ORDER ☐ CHECK

Card Number _____

Expiration Date _____ Signature _____

Rush Delivery Option: ☐ EXPRESS DELIVERY \$7.50 (per address)

Prices valid on the United States mainland until March 31, 2000.

SALES TAX: We are required by law to collect sales tax on shipments to those states where we have places of business—AL, AZ, CA, CO, CT, DE, FL, GA, HI, IA, IL, IN, KS, MA, MD, ME, MI, MN, MO, NC, NH, NJ, NM, NY, OH, OR, PA, SC, TN, TX, UT, VA, VT, WA & WASH., D.C., WI, SHIPPING & HANDLING: Please add \$4 for purchases less than \$30 and \$8.50 for purchases more than \$30 to each shipping address within the continental U.S.A. (\$20 to Alaska and Puerto Rico.) For foreign countries, the handling charge is \$15 plus the actual shipping expense, duty and tax.

Subtotal
Sales Tax
Shipping & Handling
Rush Delivery
TOTAL

*Gift or Alternate Addresses (Please circle gift address number in the box on the grid above.)

Gift Address 1

Name _____
Address _____
City _____ State _____ Zip _____

Gift Address 2

Name _____
Address _____
City _____ State _____ Zip _____

Special Shipping Requests: ☐ Express Delivery \$7.50 (per address)

☐ Gift Card Message:

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☐ Gift Card Message:



COURT BAG, No. 9870, \$248. Crafted with a flair for function. Inside front and outside back pockets. Inside pocket, 48" strap. 9 1/4 x 7 1/2 x 3 1/4. Black with nickel shown. Camel, Dark Grey, with nickel. Black, British Tan, Mahogany, Navy, with brass.



COMPANION FLAP, No. 9076, \$158. Perfect weekend companion. Inside and outside pockets. 47" strap. 8 x 8 x 3. Dark Grey with nickel shown. Red with nickel. Black, Bone, Mahogany, Navy, with brass.



LARGE DAYPACK, No. 9791, \$278. A modern classic. Smoothly tailored, hands-free and habit forming. Inside and outside back pockets. Adjustable back straps. 9 x 11 x 5. Black with nickel shown. Black, British Tan, Mahogany, Navy, Red, with brass.



WILLIS BAG, No. 9927, \$268. A study in sophisticated savvy, a handbag for all seasons. Inside front and outside back pockets. 48" strap. 10 x 9 1/2 x 3. Dark Grey with nickel shown. Black, Camel, with nickel. Black, British Tan, Mahogany, Navy, with brass.



NEW CLASSIC CITY TOTE, No. 9819, \$278.
Have it all, carry it all. Our Classic City Tote is
simply compatible with contemporary lifestyles.
Inside pocket. Zip-top closure. 30" straps.
14 x 11 x 4. Mahogany shown. Black.

Top to bottom

Limited Edition

NEW RIDGEFIELD FLAP, No. 9812,
\$218. Designed to be a true classic.
Inside front and outside back pockets.
44½" strap. 11 x 7½ x 3¼.

Limited Edition

NEW SUTTON ZIP, No. 9814,
\$198. A limited edition with unlimited
possibilities. Center zip and two open
compartments. Inside pocket. 46½"
strap. 11¼ x 7 x 2½.

*Camel with nickel shown. Black,
Mahogany, Navy, with brass.*





NEW HIPPIE ZIP, No. 9146, \$198. A carefree spirit tunes into our times with this casual sling-along. Inside and outside back pockets. 50" strap. 12½ x 10¼. Dark Grey with nickel shown. Black, Camel, Mahogany, with nickel.

NEW MINI HIPPIE, No. 9142, \$128. Stash the basics and blow on down the road. Hidden magnetic snap closure. Inside pocket. 47" strap. 6¼ x 8¼. Black with nickel shown. Dark Grey, Mahogany, Red, with nickel.